

Joseph Matta

born: 1991 • lives in: Lebanon • speaks fluent: Arabic, English, French

About himself: I was and will always be interested in developing human potential and maximizing the Happiness level at the workplace. My background is a mashup of both Local and International stories, combined with my personal experiences with several NGOs. My passion to work with youth has led me to start my own initiative Tik Talk, a 3 season web show and podcast that offers generation z and millennials tips and best practices to engage successfully in the workplace.



Contact details

Organisation: Dialogue for Life & Reconciliation |
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References

Consult Joseph's **3 references** for past work as a trainer at <http://trainers.salto-youth.net/JosephMatta/>.

Trainer background

Current occupation

Talent Manager - Career Counselor - Skills Builder

Work experience

Joseph is a certified coach and an experienced Talent Management practitioner with more than 10 years of experience in Human Resources. He was and will always be interested in developing human potential and maximizing the Happiness level at the workplace.

His background is a mashup of local and international stories (Germany, UK, Bosnia & Herzegovina, Spain, Switzerland, Sweden, Denmark, Italy, Jordan, Syria, Iraq & UAE), and his personal experiences with several NGOs. This blend molded his ease in cultural competence and diversity!

Joseph started his career as a teller, and his yearning to develop his understanding of human relations fueled his decision to shift to the HR field, he was able to train more than 1,000 Western Union agents and 5,000 operators on sales techniques and customer service, which contributed to the growth and development of OMT locally. Having an entrepreneurial mindset pushed him to always come up with innovative and pioneering ideas, which ultimately rewarded him with the OMT Western Union Innovation award in 2018.

In parallel to his career progress, Joseph pursued a diploma in HR management and then received his coaching certificate from the International Coaching Federation (ICF). His academic journey capped with the pursuit of a master's degree in Educational Psychology.

Joseph is also a freelance trainer with the European Commission. This partnership was celebrated and still in several projects that took place in Germany, Sweden & Italy.

As a former Talent Engagement partner, Joseph topped the HR Satisfaction Survey for 2 consecutive years (2019 and 2020), drove Holdal group Learning culture, developed their Online Academy, and revamped their Performance Management & Talent Scorecard Modules for 600 employees.

He is also leading projects related to SGDs 3, 4, 5, 12, and 17, with the ultimate purpose of making any company an employer of choice.

The volunteering experiences that he has had with the youth for more than 7 years, whether through training, community building events, or the leadership programs, culminated with the start of his own initiative, Tik Talk, a web show and podcast that targets fresh graduates with the objective of sharing with them many tips and tricks to penetrate the workplace smartly.

Today, Joseph can confidently speak about human resources, talent development, employee experience, community engagement, and corporate social responsibility. The journey that one leads to fulfilling one's ultimate calling is a long and hard one. However, he can positively say that, through hard work and dedication, he was able to climb the ladder in the pursuit of my own treasure.

Educational pathway

Masters in Educational Psychology: Notre Dame University

Diploma in Human Resources: Haigazian University

Bachelor in Journalism: Faculty of Information & Documentation – Lebanese University

ACC Coaching: International Coaching Federation

Fields of training expertise

Coaching & Mentoring (advanced)

Communication Skills (advanced)

Conflict Management & Mediation (intermediate)

Entrepreneurship (Social) (intermediate)

Event Management (advanced)

Human Rights (beginner)

Intercultural Learning (intermediate)

International Youth Work (intermediate)

Leadership Development (intermediate)

Personal Development & Empowerment (advanced)

Public Speaking (advanced)

Storytelling & Humour (intermediate)

Knowledge about institutions and programmes

Erasmus+ (KA1) Youth Exchanges (intermediate)

Erasmus+ (KA1) Training & Networking (intermediate)

Working with specific target groups

Children (intermediate)

Gay, Lesbian, Bi & Transgender work (intermediate)

Young People in/from Conflict Areas (expert)

Experience with specific geographical regions

Euro-Mediterranean Co-operation (intermediate)

Language skills

Arabic (fluent)

English (fluent)

French (good)